

Field Notes Bulletin

TECHNICAL SUPPORT

P/N 16001

Forcefield 7.2 Upgrade Patch 1

Overview

This patch is only for installations of Forcefield 7.2, build 52. It is required for correct operation of the software.

Note: If you have an earlier version of Forcefield, or a build of Forcefield 7.2 prior to build 52, then you must update Forcefield before installing this patch.

Please contact Interlogix technical support if further information is required.

Resolved issues

- Operators could not isolate or de-isolate forced door alarms from maps.
- Text would sometimes display incorrectly when an operator selected a remote control function for doors from maps.
- Door alarms would not get removed in certain conditions when using a non-standard computer category type.
- Third-party camera discovery would not work properly on systems with more than 128 cameras.
- Smart Card Programmer driver would fail to restart automatically when connection was lost and then re-established.
- Input screen would bring up 'Modified by Other' dialogue when trying to save or change records in certain conditions.
- Operators were unable to log on to Forcefield on a mirror site by badging a card at the workstation.

Installing the update

To run a service file:

1. From the main menu select Admin > Configuration > Service System.
2. Click the Service System from arrow, and then select the storage location containing the service file.
3. Click Run to execute. Forcefield displays a File Selector window
4. Select the service file SP-FOR-167.tgz, and then click Update. A QNX window opens containing instructions.
5. Follow the instructions in the QNX window to complete the procedure. The Service Forcefield window displays a progress bar during the update process.
6. When the message displays "Update is successfully installed. Forcefield must be shutdown and rebooted to apply all the changes", click Continue, and then reboot the system.

Contacting support

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